INDUSTRY LEADING TECHNICAL SUPPORT PROGRAMS

Factory Warranties—Extended Warranties Technical Support Programs—RAVAdvantage Protection Plan

Standard Warranty and Technical Support With All Aligners

- PARTS—2 years limited warranty
- LABOR—1 year limited warranty (components sent to us for repair)
- TECHNICAL SUPPORT—90 days from date of invoice including one training session
- TRAINING VIDEOS AND ONLINE TRAINING MODULES—Unlimited Access

RAVAdvantage Protection Plan For Aligners

- 4 Years—Limited Technical Support (\$1600 value)
- 3 Years—Limited Parts Warranty (1 extra year of coverage)
- 2 Years—Limited Labor Warranty (1 extra year of coverage)
- 1 Session—Virtual Operational Training
- 1 Year—Free Vehicle Database Update (\$800 value)



Extended Technical Support

• ONE YEAR—Limited Technical Support \$479

• TWO YEARS—Limited Technical Support \$799

• TECH SUPPORT BY THE HOUR \$150 per hour with one hour minimum

SUPPORT PLAN LIMITATIONS

- Limited Technical Support Plans—Do not include equipment training sessions.
- Limited Parts Warranties—Do not include damage from abuse, neglect, or wear items and consummables. Does not include onsite visits.
- Limited Labor Warranties—Limited to components sent to us for repair and do not include transportation.

VISIT THE INDUSTRY'S MOST COMPLETE WEBSITE....RAVAMERICA.COM



RAVAmerica Means LongTerm Value!

- State of the Art Equipment
- **Industry Leading Technical Support**
- One is only as good as the other

Bob B — Boston, MA **Heavy Duty Truck Aligners**

"I can't say enough how happy I am with my mobile truck system and wheel balancer. They both have work well and I haven't had any issues in over 2500 alignments. I must say I am very happy with RAV equipment but more importantly the outstanding customer service I received from your staff at RAVAmerica."





Technical Call Center





Equipment Calibration

Wesley — Ashdown Arkansas **SmartAligner**

"I am a second generation tire dealer and we have recently upgraded our alignment to the new RAVAmerica Smart Aligner from RAVAmerica. The new system is fantastic and even allows us to do alignments off our two post lifts. It is fast and efficient and as a result our alignment productivity has really improved."



"We have used the RAV HD Alignment and Tire Changing equipment for the past 10 years or so. The customer support is really great and all issues are resolved quickly. When they tell you that they will have no problems supporting you....no matter your geographic location....you can believe them. The equipment is great but the support is just as good."











